

Why TPx



A Relationship Built for
Long-Term Growth and Stability

Grow Smarter. Scale Faster.

Businesses move forward when technology is reliable, responsive, and aligned to evolving priorities. As organizations grow, maintaining that consistency takes more than isolated solutions. TPx strengthens IT operations so teams across the business can support progress with confidence.

Results that Stick

Organizations turn to TPx when fragmented IT services begin to limit momentum. Across customer environments, a unified operating model consistently delivers:

- Faster resolution when issues arise
- Reduced operating drag on internal teams
- Clear accountability during incidents
- Greater confidence scaling IT as the business grows



By the Numbers:

11K+

customers supported
across 38,000 locations

100K+

collaboration
users supported

35K+

network
endpoints managed

15K+

endpoints protected

<0.5%

escalation rate

86%

customer satisfaction

Advanced IT Capabilities Without the Complexity

TPx delivers managed services across cybersecurity, networking, and collaboration – not as isolated offerings, but as a coordinated operating model. This keeps the environment stable even as users, locations, and demands change – freeing teams to focus on growth, optimization, and strategic initiatives.

An Operating Model Built for Execution

Working with TPx means access to experienced solution architects and highly-certified technical teams – from design through ongoing maintenance. What this enables:



**Faster Resolution
During Incidents**



**Fewer Coordination
Gaps Between
Vendors**



**Environments That
Remain Aligned As
Priorities Evolve**



**Clear Ownership
Across IT Domains**

An Always-On Extension of Your Team

As your managed service provider, TPx operates as an extension of your internal IT team. With 24/7 support, proven SLAs, and award-winning customer support, we help keep systems available, secure, and dependable.

Consistent Experience, Wherever the Business Operates

With nationwide delivery, customers receive consistent service quality, escalation paths, and expertise across every location. No regional gaps. No uneven support. Just a consistent experience the business can rely on.



Why TPx vs. Other Providers

Many providers optimize individual layers of IT. TPx supports your full environment under one operating model, acting as a force multiplier for IT teams. The difference shows up in execution:



Fewer
Handoffs



Clear
Accountability



Faster Decisions
Under Pressure



Scale Without
Fragility

Built for Growth, Not Just Stability

TPx works with organizations that expect IT to keep pace with ambition. By reducing operational overhead and unifying execution, we help teams scale faster, respond more confidently, and spend less time managing complexity.



Experience an **IT partnership** designed to move the business forward. Get started at TPx.com.