



January 16, 2022

Dear Valued TPx Communications Customer,

You are receiving this notice because certain TPx Services and Other Charges will be impacted by a rate change effective on or after February 16, 2022 subject to regulatory approval, if required. The impacted Services and Other Charges are as follows:

Impacted Services

Business Line, Business Line Custom, Business Line Custom Plus, Business Line Deluxe, Measured Business Line, OnePac Line, OnePac Office, OnePac Office SHDSL, OnePac Small Office Suite, OnePac PRI, OnePac Trunk Flex Line, Flex PRI and Flex Trunk will increase by \$9.67 for 1, 2, 3 and 5 year terms per line, per month. Supertrunk and Voice only PRI will increase by \$50 per circuit, per month.

Other Charges

The Administrative Service Fee (ASF) will increase from \$35 to \$45 on invoiced charges up to \$1000.00. Invoices over \$1000.00 will be increased from 3.5% to 4.5%.

As technology evolves, TPx continues to enhance our solutions to “Connect and Protect” our customers. This is a perfect time to contact your Account Manager about modernizing your current TPx services.

Please refer questions to your account manager or to customercare@tpx.com.

Sincerely,

TPx Communications