



August 9, 2022

Dear Valued TPx Communications Customer,

You are receiving this notice because certain TPx Services and Other Charges will be impacted by a rate change effective on or after September 9, 2022 subject to regulatory approval, if required. The impacted Services and Other Charges are as follows:

Other Charges

The Administrative Service Fee (ASF) on invoices over \$1000.00 will be increased from 4.5% to 7.3%.

This increase will help offset global cost increases from our vendors and enable TPx to continue delivering the best possible services, products, and value for your business.

Please refer questions to your account manager or to customercare@tpx.com.

Sincerely,

TPx Communications