



Rate Changes – September 1, 2024

Notification Date: July 25th, 2024

TPx continues to develop and enhance our managed services products and solutions to serve our customers better. Periodically, this may require rate adjustments to address changes in underlying costs such as infrastructure maintenance, labor, and vendor rate changes.

We are proactively working on your behalf to mitigate these increases. We encourage you to contact your TPx Account Manager to discuss your company's needs and how we can deliver the best possible experience and value for you going forward.

The rates for a subset of TPx services and other charges will change on or after September 1, 2024, subject to regulatory approval where required.

Impacted Services

Service	Service Description	Monthly Increase
Connectivity	Business Internet	5%
Connectivity	Basic Business Line Services	15%
Connectivity	Cellular Internet Service	5%
Connectivity	Colocation Bandwidth	5%
Connectivity	Legacy Internet	15%
Collaboration	VoIP and Virtual Fax	5%
Collaboration	UCx with Webex	5%
Network	MSx Switching	5%
Network	MSx Managed Wi-Fi	5%
Systems & Infrastructure	Colocation Power	15%
Systems & Infrastructure	Colocation Service and Space	15%
Systems & Infrastructure	On-Premises Physical and Virtual Servers	5%

If you have any questions, please contact your TPx Account Manager, who will gladly assist you. For any support-related needs, please [contact us](#).